

Substitute for Form 1449/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				Application Number	09/764,021
				Filing Date	January 16, 2001
				First Named Inventor:	Steven Lurie
				Art Unit	2645
				Examiner Name	Chow, Ming
Sheet	1	of	5	Attorney Docket Number	4704P012

U.S. PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
		Number-Kind Code ² (If known)					
/GG/		us-	4,313,035	1/26/1982	Jordan, et al.		
		us-	4,645,873	2/24/1987	Chomet		
		us-	5,448,625	9/5/1995	Lederman		
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		us-	5,937,390	8/10/1999	Hyodo		
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		us-	6,006,197	12/21/1999	d'Eon, et al.		
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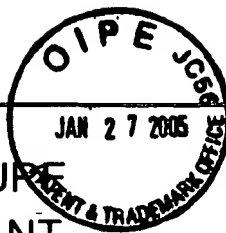
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		Country Code ³	Number ⁴ Kind Code ⁵ (if known)				
/GG/		AU	669 785	12/7/1995	Hickman		
I		WO	00/57326	9/28/2000	Contadini et al.		
		WO	01/27825	4/19/2001	Faber		
/GG/		WO	02/44870	6/6/2002	Jacob et al.		

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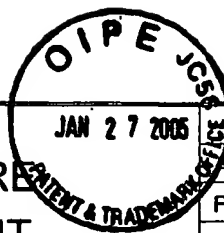
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/GG/		US-	US 2002/0038233 A1	3/28/2002	Shubov et al.	

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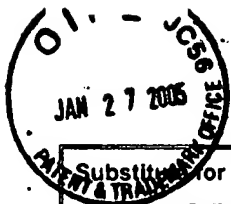
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NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ²
/GG/		Keen.com, Inc. v. InfoRocket.com, Inc., Preliminary Injunction Hearing, pp. 286-289 (January 8, 2002)	
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/GG/		"Aspect Telecom: Aspect Integrates The Web Into The Call Center", M2 Presswire, August 1996	
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/GG/		"US Courts To Launch First Federal 900 Service", Federal Computer Week, September 28, 1992, page 8.	
/GG/		"Company Devoted To Hot-Line Support", Computer Reseller News, October 21, 1991, page 48.	
/GG/		"For Telesphere's Clients, Dial '1-900 TUF LUCK'", Business Week, September 9, 1991, page 88.	
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/GG/		"Multimedia Collaborative Remote Consultation Tools Via Gigabit WAN In Teleradiology", IEEE 1994, Phoenix, page 417.	
/GG/		"Multimedia Communication In A Medical Environment", IEEE 1991 Singapore I.C. on Networks, page 166.	

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